



Troy People Concerned

Annual Report 2014 - 2015

Looking Back

The 2014-15 calendar year was another busy one for Troy People Concerned. Our non-profit organization continues to receive calls from people needing assistance related to people losing their jobs or facing serious medical or other financial situations. In some cases, Troy People Concerned was able to help qualified Troy residents by providing assistance with utility bills, rent or mortgage payments.

Some examples of TPC client assistance for 2014-2015:

- A couple with three children requested help with their rent. Fell behind due to a garnishment of wages. Approved and TPC assisted with \$300.
- A senior with two adult children fell behind with electric bill due to a mix-up in son's disability. TPC paid \$277.91.
- A single mom (father incarcerated) with two children requested help with rent. Fell behind due to a temporary reduction in hours. TPC approved and paid \$300.
- A single woman requested help with her electric bill. She fell behind due to a large settlement month bill. TPC assisted with \$282.
- A couple with three adult children and two grandchildren requested help with the gas bill. TPC paid \$270.18
- A single mom with one child requested help with the water bill. Fell behind due to three separate flooding incidents at apartment. TPC paid \$64.58
- A couple requested help with their gas bill. Fell behind due to mix-up in disability payment. TPC assisted with \$191.60.
- A single woman (49) requested help with electric bill. Lost previous job, but just started a new one. TPC assisted with \$140.01.

Board of Directors & Staff

Dick Snyder, President
 Mike Kreinbring, Vice President
 Glen Mohr, Treasurer
 Cindy Stewart, Secretary
 Marilyn Johnson, Client Assistance

Staff:

Peggy Willockx, Administrator
 Anne Mohr, Admin. Assistant

Paul Olson
 Dianne Osburn
 Julie Sigler



Troy People Concerned works with the Troy Fire Department to sponsor a Christmas Party each December. In 2015, TPC assisted 30 local children.



Each April, Troy People Concerned hosts a Pasta Dinner to raise funds to support the organization's programs. Thanks to all the donors & supporters



TPC President Richard Snyder graciously accepted \$500 in Meijer gift cards to help local Troy families from Meijer Store Director Henry Rodd and Retail Administrative Assistant Medelin Villarama at the Rochester Hills Store on Rochester Road.

VISION STATEMENT

Troy People Concerned connects the community to provide a helping hand in times of need.

MISSION STATEMENT

Troy People Concerned is a service organization supporting Troy residents in times of need with assistance, information and referrals.

Help from the Heart

Troy People Concerned (TPC) is a 501(c)(3) non-profit organization that has been providing assistance to the Troy community since 1974. TPC serves primarily as an information and referral agency and emergency financial assistance organization. TPC relies solely on donations from individuals, Houses of Worship, civic groups, schools, and businesses for its support. We are thankful to Alliance Mobile Health for their generous contribution of the Troy People Concerned office space and their continued support. TPC hours of operation are: Monday through Friday, 9am - 1pm (Monday-Thursday from 9am-12pm in the summer months). Please call **248.528.9199** for information or to make a donation.

Troy People Concerned Offers a Wide Variety of Services

Information & Referral: A directory is maintained with agency and organization phone numbers for the tri-county area. Referrals are made to organizations to help with problems related to finances; counseling; food, clothing and furniture needs; legal assistance; housing; and transportation.

Emergency Food: TPC screens at-need residents for the St. Anastasia Catholic Church food pantry. All food requests come through TPC before a client is referred to the food pantry.

Financial Assistance: Limited financial assistance is available for qualified individuals and/or families who find themselves facing a crisis situation. Assistance is offered once a year or three times in a lifetime.

Clothing Closet: TPC acts as a screening agency for the Seventh Day Adventist clothes closet. All clothing requests come through TPC before a client is referred to the clothes closet.

Transportation: Services are provided for Troy seniors who are unable to drive to medical and dental appointments. TPC volunteers provided 108 rides during the past year. Volunteers are always needed and greatly appreciated.

Volunteer Opportunities: Volunteer groups assist TPC clients by leaf raking, organizing food drives, providing and delivering holiday baskets, and donating school supplies for local students.

Furniture & Appliances: TPC refers clients to the Furniture Bank of Southeastern Michigan.

Baby Basics Program: TPC refers people to this program which supplies diapers to infants and toddlers up to three years old to low income Troy families where one parent is working.

Senior Requests: Many requests are received from senior citizens or their family members. TPC will help find assistance with transportation, medical equipment, prescriptions and housing.

How Can You Help? Please call 248.528.9199
TPC needs volunteer drivers to take seniors to medical appointments.
Requirements: a good driving record, patience and a smile.

MONTHLY STATISTICS 2014-2015							
MONTH	RIDES	FOOD	REFERRALS	CALLS IN	CALLS OUT	12-13 IN	12-13 OUT
September	14	12	380/333	317	301	389	390
October	14	11	324/340	388	371	425	385
November	14	15	407/452	481	496	572	583
December	10	7	462/505	524	518	597	571
January 2015	12	14	280/293	301	313	269	272
February	10	8	241/263	250	272	313	346
March	12	15	253/266	268	277	311	337
April	8	12	251/260	262	291	187	190
May	12	5	174/18?	136	111	121	104
June	8	8	101/107	96	104	123	111
July	14	17	120/111	140	152	215	208
August	11	5	224/262	170	159	311	287
TOTAL	139	129	3157/3372	3332	3365	3833	3784