



# Troy People Concerned

## Annual Report 2016 - 2017

### Looking Back

The 2016-17 calendar year was another busy one for Troy People Concerned. Our non-profit organization continues to receive calls from people needing assistance related to people losing their jobs or facing serious medical or other financial situations. In some cases, Troy People Concerned was able to help qualified Troy residents by providing assistance with utility bills, rent or mortgage payments.

#### Some examples of TPC client assistance for 2016-2017:

- A couple with two children requested help with their electric bill. Fell behind while wife was on medical leave. Approved and TPC assisted with \$300.
- A single woman with an 18 year daughter requested help with her water bill. She fell behind due to a decrease in income. TPC paid \$200.
- A single man requested help with his electric. He fell behind due to cardiac surgery. TPC paid \$106.80.
- A single mom with two children requested help with her electric. She is a substitute teacher and fell behind due to unexpected furnace repair bills. TPC paid \$294.
- A couple with two children requested help with gas. They fell behind when husband was temporarily out of work. TPC paid \$275.
- A couple requested help with their gas bill. They fell behind due to hospitalization. TPC assisted with \$189.20.

**2016 Thanksgiving Holiday Baskets:** 46 families adopted by 14 donor groups

**2016 Children's Christmas party with Troy Fire Dept:** 19 Children attended

**2016 Christmas Holiday Baskets:** 46 families adopted by 30 donor groups

**2017 Easter Holiday Baskets:** 19 families adopted by 4 donor groups

**2017 Back to School Blast:** 71 children received backpacks with school supplies

### Board of Directors & Staff

Dick Snyder, President  
 Mike Kreinbring, Vice President  
 Glen Mohr, Treasurer  
 Cindy Stewart, Secretary  
 Marilyn Johnson, Client Assistance

Paul Olson  
 Dianne Osburn  
 Julie Sigler

#### Staff:

Peggy Willockx, Administrator  
 Anne Mohr, Admin. Assistant



Troy People Concerned works with the Troy Fire Department to sponsor a Christmas Party each December. In 2016, TPC assisted 19 local children.



Each April, Troy People Concerned hosts a Pasta Dinner to raise funds to support the organization's programs. Thanks to all the donors & supporters



TPC President Richard Snyder graciously accepted \$500 in Meijer gift cards to help local Troy families from Meijer Store Director Henry Rodd and Retail Administrative Assistant Medelin Villarama at the Rochester Hills Store on Rochester Road.

#### VISION STATEMENT

Troy People Concerned connects the community to provide a helping hand in times of need.

#### MISSION STATEMENT

Troy People Concerned is a service organization supporting Troy residents in times of need with assistance, information and referrals.

## Help from the Heart

Troy People Concerned (TPC) is a 501(c)(3) non-profit organization that has been providing assistance to the Troy community since 1974. TPC serves primarily as an information and referral agency and emergency financial assistance organization. TPC relies solely on donations from individuals, Houses of Worship, civic groups, schools, and businesses for its support. We are thankful to Alliance Mobile Health for their generous contribution of the Troy People Concerned office space and their continued support. TPC hours of operation are: Monday through Friday, 9am - 1pm (Monday-Thursday from 9am-12pm in the summer months). Please call **248.528.9199** for information or to make a donation.

### Troy People Concerned Offers a Wide Variety of Services

**Information & Referral:** A directory is maintained with agency and organization phone numbers for the tri-county area. Referrals are made to organizations to help with problems related to finances; counseling; food, clothing and furniture needs; legal assistance; housing; and transportation.

**Emergency Food:** TPC screens at-need residents for the St. Anastasia Catholic Church food pantry. All food requests come through TPC before a client is referred to the food pantry.

**Financial Assistance:** Limited financial assistance is available for qualified individuals and/or families who find themselves facing a crisis situation. Assistance is offered once a year or three times in a lifetime.

**Clothing Closet:** TPC refers people to clothing closets in the area.

**Transportation:** Services are provided for Troy seniors who are unable to drive to medical and dental appointments. TPC volunteers provided 76 rides during the past year. Volunteers are always needed and greatly appreciated.

**Volunteer Opportunities:** Volunteer groups assist TPC clients by leaf raking, organizing food drives, providing and delivering holiday baskets, and donating school supplies for local students.

**Furniture & Appliances:** TPC refers clients to the Furniture Bank of Southeastern Michigan.

**Baby Basics Program:** TPC refers people to this program which supplies diapers to low income working Troy families with infants and toddlers up to three years old.

**Senior Requests:** Many requests are received from senior citizens or their family members. TPC will help find assistance with transportation, medical equipment, prescriptions and housing.

**How Can You Help? Please call 248.528.9199**

MONTHLY STATISTICS 2016-2017							
MONTH	RIDES	FOOD	REFERRALS	CALLS IN	CALLS OUT	16-17 IN	16-17 OUT
September	10	15	231/346	210	187	170	159
October	8	15	223/303	218	209	162	133
November	7	12	307/340	299	305	277	205
December	7	12	346/371	333	342	290	297
January 2017	8	13	202/229	219	212	256	263
February	10	4	222/231	244	263	279	304
March	9	13	285/307	297	359	321	365
April	5	8	207/223	192	201	347	370
May	3	7	123/144	101	102	107	101
June	4	9	101/112	98	92	147	166
July	0	13	123/137	144	153	140	152
August	5	12	241/273	215	202	210	187
<b>TOTAL</b>	<b>76</b>	<b>139</b>	<b>2595/2688</b>	<b>2781</b>	<b>2638</b>	<b>2689</b>	<b>2690</b>