



# Troy People Concerned

## Annual Report 2015 - 2016

### Looking Back

The 2015-16 calendar year was another busy one for Troy People Concerned. Our non-profit organization continues to receive calls from people needing assistance related to people losing their jobs or facing serious medical or other financial situations. In some cases, Troy People Concerned was able to help qualified Troy residents by providing assistance with utility bills, rent or mortgage payments.

#### Some examples of TPC client assistance for 2015-2016:

- A couple with three children requested help with their rent. Fell behind due to a garnishment of wages. Approved and TPC assisted with \$300.
- A senior with two adult children fell behind with electric bill due to a mix-up in son's disability. TPC paid \$277.91.
- A single mom (father incarcerated) with two children requested help with rent. Fell behind due to a temporary reduction in hours. TPC approved and paid \$300.
- A single woman requested help with her electric bill. She fell behind due to a large settlement month bill. TPC assisted with \$282.
- A couple with three adult children and two grandchildren requested help with the gas bill. TPC paid \$270.18
- A single mom with one child requested help with the water bill. Fell behind due to three separate flooding incidents at apartment. TPC paid \$64.58
- A couple requested help with their gas bill. Fell behind due to mix-up in disability payment. TPC assisted with \$191.60.
- A single woman (49) requested help with electric bill. Lost previous job, but just started a new one. TPC assisted with \$140.01.

#### Board of Directors & Staff

Dick Snyder, President  
 Mike Kreinbring, Vice President  
 Glen Mohr, Treasurer  
 Cindy Stewart, Secretary  
 Marilyn Johnson, Client Assistance

#### Staff:

Peggy Willockx, Administrator  
 Anne Mohr, Admin. Assistant

Paul Olson  
 Dianne Osburn  
 Julie Sigler



Troy People Concerned works with the Troy Fire Department to sponsor a Christmas Party each December. In 2015, TPC assisted 30 local children.



Each April, Troy People Concerned hosts a Pasta Dinner to raise funds to support the organization's programs. Thanks to all the donors & supporters



TPC President Richard Snyder graciously accepted \$500 in Meijer gift cards to help local Troy families from Meijer Store Director Henry Rodd and Retail Administrative Assistant Medelin Villarama at the Rochester Hills Store on Rochester Road.

#### VISION STATEMENT

Troy People Concerned connects the community to provide a helping hand in times of need.

#### MISSION STATEMENT

Troy People Concerned is a service organization supporting Troy residents in times of need with assistance, information and referrals.

## Help from the Heart

Troy People Concerned (TPC) is a 501(c)(3) non-profit organization that has been providing assistance to the Troy community since 1974. TPC serves primarily as an information and referral agency and emergency financial assistance organization. TPC relies solely on donations from individuals, Houses of Worship, civic groups, schools, and businesses for its support. We are thankful to Alliance Mobile Health for their generous contribution of the Troy People Concerned office space and their continued support. TPC hours of operation are: Monday through Friday, 9am - 1pm (Monday-Thursday from 9am-12pm in the summer months). Please call **248.528.9199** for information or to make a donation.

### Troy People Concerned Offers a Wide Variety of Services

**Information & Referral:** A directory is maintained with agency and organization phone numbers for the tri-county area. Referrals are made to organizations to help with problems related to finances; counseling; food, clothing and furniture needs; legal assistance; housing; and transportation.

**Emergency Food:** TPC screens at-need residents for the St. Anastasia Catholic Church food pantry. All food requests come through TPC before a client is referred to the food pantry.

**Financial Assistance:** Limited financial assistance is available for qualified individuals and/or families who find themselves facing a crisis situation. Assistance is offered once a year or three times in a lifetime.

**Clothing Closet:** TPC acts as a screening agency for the Seventh Day Adventist clothes closet. All clothing requests come through TPC before a client is referred to the clothes closet.

**Transportation:** Services are provided for Troy seniors who are unable to drive to medical and dental appointments. TPC volunteers provided 108 rides during the past year. Volunteers are always needed and greatly appreciated.

**Volunteer Opportunities:** Volunteer groups assist TPC clients by leaf raking, organizing food drives, providing and delivering holiday baskets, and donating school supplies for local students.

**Furniture & Appliances:** TPC refers clients to the Furniture Bank of Southeastern Michigan.

**Baby Basics Program:** TPC refers qualified Troy residents to this program which supplies diapers for infants and toddlers up to three years old in low income families with at least one working parent.

**Senior Requests:** Many requests are received from senior citizens or their family members. TPC will help find assistance with transportation, medical equipment, prescriptions and housing.

**How Can You Help? Please call 248.528.9199**  
**TPC needs volunteer drivers to take seniors to medical appointments.**  
**Requirements: a good driving record, patience and a smile.**

MONTHLY STATISTICS 2015-2016							
MONTH	RIDES	FOOD	REFERRALS	CALLS IN	CALLS OUT	14-15 IN	14-15 OUT
September	10	12	199/231	170	159	311	287
October	15	11	185/191	153	147	388	371
November	7	9	302/313	277	205	481	496
December	11	12	310/319	290	297	523	518
January 2016	14	10	241/250	256	263	301	313
February	16	7	259/278	279	304	250	346
March	12	13	288/325	321	365	268	277
April	8	14	281/333	347	370	262	291
May	7	5	147/154	107	101	136	111
June	9	15	161/168	147	166	96	104
July	6	12	168/177	162	179	140	152
August	8	10	231/346	210	187	170	159
<b>TOTAL</b>	<b>123</b>	<b>130</b>	<b>2772/3085</b>	<b>2711</b>	<b>2717</b>	<b>3332</b>	<b>3365</b>